



August 13, 2020

Newland, Tanglebrook, Crestdale, Dalebrook Water Pipe Replacement Project – Temporary Water Outage

C and D Utility, under Charlotte Water (CLTWater) supervision, is replacing water mains in your neighborhood.

In order to maintain high quality water and wastewater services, Charlotte Water constructs dozens of system improvement project every year. In some cases, the construction of the improvement causes temporary service outages. However, in this time of a community pandemic, in a heightened effort to maintain constant water service, Charlotte Water has taken steps to minimize the frequency and duration of interruptions in water service to customers.

For the **Newland Road** (between Gilbert Street to dead end), **Crestdale Drive**, **Dalebrook Drive**, **Tanglebrook Lane**, **Pinestream Drive**, and **Trentwood Place** water outage, Charlotte Water will reduce the planned outage duration and number of customers affected to minimize disruption as much as possible. Your **water service** must be **temporarily interrupted** to abandon the 2-inch existing galvanized steel pipe on Newland Road.

<p>DATES OF INTERRUPTION: <u>Thursday, August 20, 2020</u> DURATION OF INTERRUPTION: <u>9:00 AM to 4:00 PM</u></p>
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If foul weather or some other unforeseen circumstances prevent completion of work, the scheduled **makeup date is Friday, August 21, 2020** with the same hours.

Once service is restored, you may experience water that appears slightly discolored. You may also notice a latent chlorine odor from disinfection of the new main. This is quite normal and temporary. To help with this process, run your **cold-water tap** for a short period of time. If water doesn't clear up after 15 minutes, please call the contacts below. The new main has been flushed and de-chlorinated, so it should not take very long for the appearance of the water to improve.

Please visit the project website by going to www.charlottewater.org. (Projects, Construction, Newland Road and Holly Street Water Pipe Replacement).

The project contacts are listed below:

Project Inspector - Weston Fulp, 980-259-1487 or Weston.Fulp@charlottenc.gov
Project Coordinator – Olivier Veille, 704-336-7461 or Olivier.Veille@charlottenc.gov

We apologize for any inconvenience this outage may cause and ask for your patience and cooperation as this project moves toward completion.